

AYLESBURY SURGERY
PATIENT PARTICIPATION GROUP

MINUTES OF MEETING HELD ON

28.01.2015

A. Easter has just passed and the suggestion that some daffodils should be placed in the reception area , this was done, in order that all who entered into the practice could enjoy a little seasonal pleasure.

B. comments have recently been made by certain members of staff regarding the number of patients who have failed to attend appointments with the Doctors and Nurses making those appointments unavailable to other patients.It has therefore been decided that at the end of each week the numbers of D.N.A's will be calculated and a notice of those numbers failing to attend will be put on an information sheet so that patients can be made aware of the situation and respond accordingly.

C. A suggestion that an Easter Bonnet Parade could be held jointly with a local school was accepted and it was decided to approach the head teacher of Christ the King School who agreed enthusiastically. A trophy was therefore purchased by the P.P.Group on behalf of the practice and Mr Mehta was asked to present it to the winner of the Easter Bonnet Parade.The trophy is to be kept at school and the parade will be held annually and the trophy will be presented to each years winner.

D. There was no other business.

E. The meeting ended with a prayer.

The meeting was chaired by Mr. R.Mehta.